

Kim Chapman Celebrant

Terms and Conditions

Welcome to Kim Chapman Celebrant (referred to as “we,” “our,” or “us”). By using our website or engaging our services, you agree to the following terms and conditions. **Please read them carefully.**

1. **Services**

- We provide bespoke celebrant services for funerals, weddings, and other ceremonies. The details and scope of services will be agreed upon prior to commencement.

2. **Booking and Payment**

- All bookings must be confirmed in writing or by email.
- A non-refundable deposit may be required to secure your booking, as agreed during initial consultations.
- The remaining balance is to be paid no later than [On the day for funerals and One Month for all other ceremonies,] before the ceremony date.
- Payments can be made by bank transfer, Stripe, or other approved methods.

3. **Cancellation and Refunds**

- Cancellation by the client must be made in writing. Refunds (if applicable) will be subject to the terms outlined in our cancellation policy.
- In the rare event that we are unable to deliver services due to unforeseen circumstances; we will provide a full refund of any fees paid or assist in arranging an alternative celebrant.

4. **Changes to Ceremony**

- Any changes to the ceremony details must be communicated as soon as possible and no later than [three days for funerals and fourteen days for all other ceremonies] before the ceremony.
- Significant changes may be subject to additional fees or loss of deposit, depending on the scope of adjustments required.

5. **Liability**

- While every effort will be made to deliver services as agreed, we shall not be liable for any indirect, consequential, or incidental damages arising from circumstances beyond our control.
- Our liability is limited to the amount paid for our services.

6. **Intellectual Property**

- Any original content created by us for the ceremony (such as scripts, vows, or readings) remains our intellectual property. You may use this content exclusively for personal purposes.

7. **Confidentiality**

- We respect your privacy and confidentiality. Any personal information shared with us will be used solely for the purpose of planning and delivering your ceremony. Please refer to our Privacy Policy for more details.

8. **Complaints**

- If you have any concerns or complaints, please contact us in writing within 7 days after your ceremony to allow us to address the matter promptly.

9. **Website Usage**

- Use of our website is governed by these terms. Unauthorized use, reproduction, or distribution of website content is prohibited.
- We are not liable for any damages arising from the use of third-party links on our website.

10. **Amendments**

- We reserve the right to amend these terms and conditions at any time. Any changes will be updated on our website.
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Privacy Policy

Welcome to Kim Chapman Celebrant (referred to as “we,” “our,” or “us”). By using our website or engaging our services, you agree to the following policies and procedures. **Please read them carefully.**

1. Who we are

Our website address is: <https://kimchapmancelebrant.co.uk>.

2. Comments

When visitors leave comments on the site we collect the data shown in the comments form, and also the visitor’s IP address and browser user agent string to help spam detection.

An anonymized string created from your email address (also called a hash) may be provided to the Gravatar service to see if you are using it. The Gravatar service privacy policy is available here: <https://automattic.com/privacy/>. After approval of your comment, your profile picture is visible to the public in the context of your comment.

3. Media

If you upload images to the website, you should avoid uploading images with embedded location data (EXIF GPS) included. Visitors to the website can download and extract any location data from images on the website.

4. Cookies

If you leave a comment on our site you may opt-in to saving your name, email address and website in cookies. These are for your convenience so that you do not have to fill in your details again when you leave another comment. These cookies will last for one year.

If you visit our login page, we will set a temporary cookie to determine if your browser accepts cookies. This cookie contains no personal data and is discarded when you close your browser. When you log in, we will also set up several cookies to save your login information and your screen display choices. Login cookies last for two days, and screen options cookies last for a year. If you select “Remember Me”, your login will persist for two weeks. If you log out of your account, the login cookies will be removed.

If you edit or publish an article, an additional cookie will be saved in your browser. This cookie includes no personal data and simply indicates the post ID of the article you just edited. It expires after 1 day.

5. Embedded content from other websites

Articles on this site may include embedded content (e.g. videos, images, articles, etc.).

Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content if you have an account and are logged in to that website.

6. Who we share your data with

If you request a password reset, your IP address will be included in the reset email.

7. How long we retain your data

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognize and approve any follow-up comments automatically instead of holding them in a moderation queue.

For users that register on our website (if any), we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit that information.

8. What rights you have over your data

If you have an account on this site, or have left comments, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

9. Where your data is sent

Visitor comments may be checked through an automated spam detection service.
